

Century 21 Colean Realty, Inc
10870 South U. S. 1
Port St. Lucie, FL 34952
ATTN: Brad Colean

RE: Short sale

Date: 09/12/2009

Dear Brad,

My wife and I would like to extend our gratitude for your hard work, commitment, and dedication throughout the "short sale" process. Due to several unfortunate events, we were unable to keep our home and with the declining real estate market and poor economy, the stress and credit implications of a foreclosure was overpowering. We visited numerous realty offices prior to yours, none of which had the knowledge or high interest in assisting us during this difficult time. You were able to provide us with a clear explanation regarding all of the steps of a "short sale" process, realistic theories of potential outcomes, and even information regarding the different lenders that you have dealt with (including ours) and there methods of handling the "short sale". We quickly realized that you (and your company) would be the most qualified to assist us.

Our lender was very difficult and disorganized during this process. However, through team work and increased efforts as the weeks went by, you were able to coordinate, negotiate, and finalize the closing of our home.....while keeping us informed during the entire process.

We would again like to thank you for your help. We would recommend your company to anybody.

Sincerely,

J & T ****